

 PLATINUM TRACK SERVICES INC. <small>a Group Company</small>	PTS-PLY-05.3	Effective Date: Dec 18, 2024
	Accessibility Policy	
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Developed By: Mike Sousa, Michael Sousa, Theresa Nash		Date: Dec 18, 2024
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Accessibility Policy

The senior management of Platinum Track Services Inc. is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a way that allows them to maintain their dignity and independence. We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and meeting our accessibility requirements under the Accessibility for Ontarians with Disabilities Act and Ontario's accessibility laws.

Platinum Track Services Inc. understands that obligations under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and its accessibility standards do not substitute or limit its obligations under the Ontario Human Rights Code or obligations to people with disabilities under any other law.

Platinum Track Services Inc. is committed to excellence in serving and providing goods, services or facilities to all customers including people with disabilities.

Our accessible customer service policies are consistent with the principles of independence, dignity, integration, and equality of opportunity for people with disabilities. Any disruptions to services or facilities for customers with disabilities will be communicated promptly, as applicable, and in a manner that is accessible to the affected person(s).

We recognize that an accessible work environment can be established and sustained only through a united effort by all employees and subcontractors. We are committed to working jointly with employees and relevant parties in the planning and provision of accommodations for accessibility needs due to a disability. Accommodations and support are available upon request for employment processes, information sharing, communication methods, emergency response plans, and other individual plans.

This policy will be reviewed annually to ensure that it meets the needs of the company, and is made available to all employees, subcontractors, and the public.



Name: Mike Sousa

Title: CEO

Company: Platinum Track Services Inc.

Date: Dec 18, 2024